

It is **STRONGLY** recommended that you print these instructions before proceeding. You may wish to use the printer-friendly [PDF](#) version. Please take the time to review the instructions before attempting to install the certificates.

Print the Instructions Before You Start

YOU MUST HAVE A 128-BIT ENCRYPTION ENABLED WEB BROWSER (DOMESTIC) TO DOWNLOAD THE DoD CERTIFICATE.

Certificates are electronic identity cards that help ensure that individuals and computers are who they say they are. Certificates are issued to individuals and to computers alike. Soon, all DoD personnel will be issued their certificates for use in accessing web sites and sending e-mail. Certificates will allow you to send encrypted and digitally signed e-mails, and sign on to AKO and other DoD web sites. Individual DoD certificates are not currently available. The following instructions allow your web browser to accept DoD certificates from the AKO computers. The certificates are small files that are installed into your browser allowing it to trust the AKO servers.

What is a DoD Certificate?

The files contain encryption keys, certificate validity dates, issuing authority, and other information needed to establish a particular level of trust. There are two certificates to install. One placed into the Intermediate Certification Authorities tab of the certificate manager. The other certificate is placed into the Trusted Root Certification Authorities tab of the certificate manager.

In order for the install process to proceed smoothly, we need to remove any incorrectly installed or partially installed certificates. Please follow the instructions that correspond to your browser before proceeding with Step 1: [Internet Explorer](#) | [Netscape](#)

Uninstall Incorrect Certificates

Uninstall Incorrect Certificates - Internet Explorer

In Internet Explorer's menu bar:

- Click on "Tools"
- Select "Internet Options"
- Select the tab "Content"
- Select the button "Certificates"
- Select the tab "Intermediate Certification Authorities"<
- Select the Issued to "Med CA-1" and Issued by "DoD PKI Med Root CA" certificate
- Select "Remove" and answer "Yes" to any dialogue boxes that warn about the deletion of the certificate
- Select the tab "Trusted Root Certificate Authorities"
- Select the Issued to "DoD PKI Med Root CA" and Issued by "DoD PKI Med Root CA" certificate
- Select "Remove" and answer "Yes" to any dialogue boxes that warn about the deletion of the certificate
- Select "Close"
- Select "OK"
- Exit all Internet Explorer windows and restart Internet Explorer
- You are now ready for certificate installation. If you need help, please call 1 877 AKO-USER between the hours of 6:00AM and 10:00PM EST Monday through Friday. [Click here to proceed.](#)

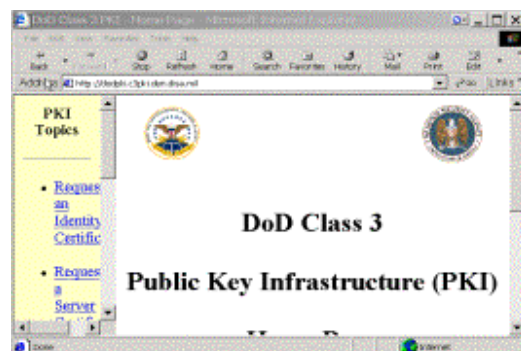
Uninstall Incorrect Certificates - NN

In Netscape:

- Click on "Communicator"
- Select "Tools"
- Select "Security Info"
- Under "Certificates",select "Signers"
- Select "DoD PKI Med Root CA" or whatever name you gave your DoD certificate
- Select "Delete"
- Select "OK"
- You are now ready for certificate installation. If you need help, please call 1 877 AKO-USER between the hours of 6:00AM and 10:00PM EST Monday through Friday. [Click here to proceed.](#)

Step 1

Open the PKI home page: <http://dodpki.c3pki.chamb.disa.mil> or <http://dodpki.c3pki.den.disa.mil>



Step 2

Click the [Download Root CA Certificates](#) link on the left side of the web page.



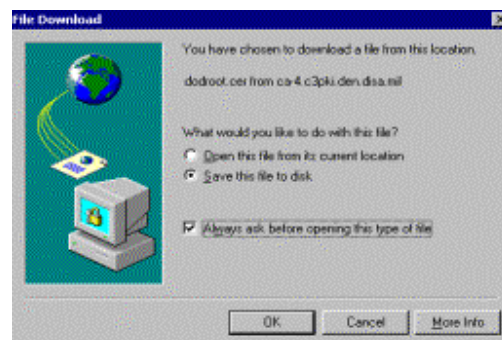
Step 3

The User Registration page will appear. Scroll down to the bottom of the page and click Download Class 3 Root CA Certificate.



Step 4

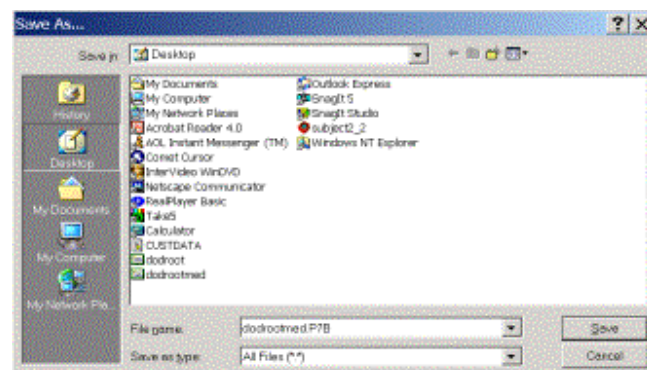
Click the "Save this file to disk" radio button. Then click OK.



Step 5

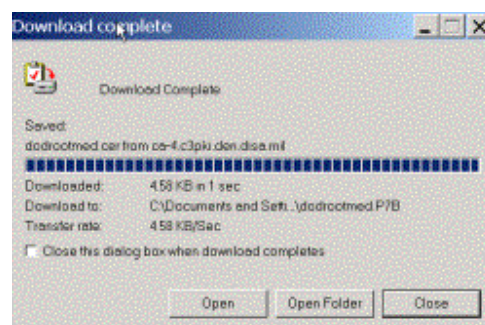
Select your Desktop in the Save In field. Ensure the file name is DODROOT. Add the extension .P7B to the file name. ALL FILES (*.*) should be selected in the Save as type field. Click Save.

NOTE: If you are obtaining root certificates to be installed on multiple PCs, save the Certificates to a floppy diskette or in a Public Folder. When you install the Certificates simply place the diskette in the floppy drive or pull from the Public Folder and follow the installation instructions.



Step 6

When you receive the message that the download is complete, click Close.



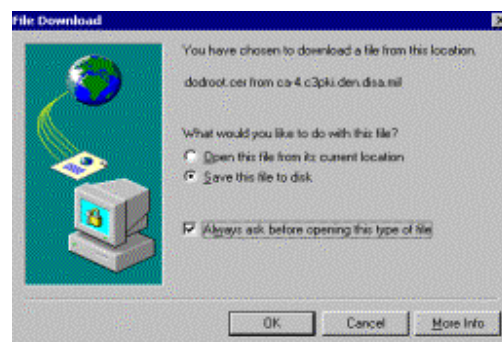
Step 7

You will be returned to the User Registration page. Scroll down and select Download Medium Assurance Root CA Certificate.



Step 8

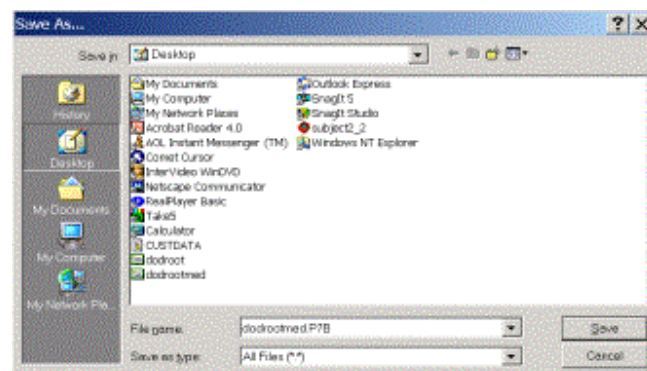
Click the "Save this file to disk" radio button. Then click OK.



Step 9

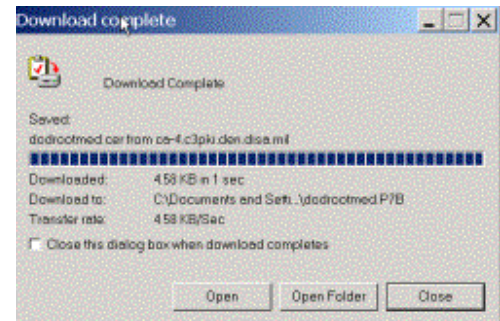
Select your Desktop in the Save In field. Ensure the file name is DODROOTMED. Add the extension .P7B to the file name. ALL FILES (*.*) should be selected in the Save as type field. Click Save.

NOTE: If you are obtaining root certificates to be installed on multiple PCs, save the Certificates to a floppy diskette or in a Public Folder. When you install the Certificates simply place the diskette in the floppy drive or pull from the Public Folder and follow the installation instructions.



Step 10

When you receive the message that the download is complete, click Close.



Step 11

You have successfully downloaded the certificates. Please close the browser window and click [next](#) to follow the instructions for installing the certificates.



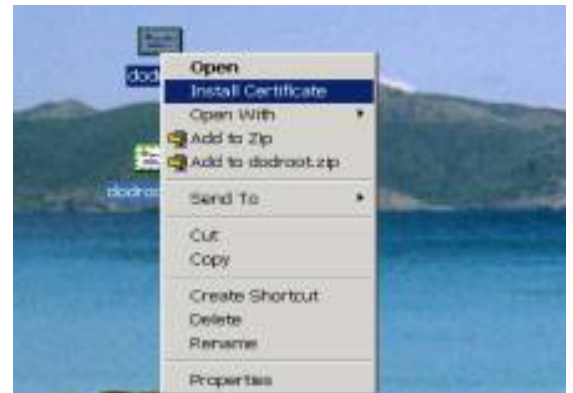
Step 1

There should be 2 certificates saved on your desktop or floppy: DODROOT.P7B and DODROOTMED.P7B.



Step 2

Right click DODROOT.P7B and choose Install Certificate. NOTE: If you have WIN98 or WINNT, double-click on the certificate.



Step 3

The Certificate Import Wizard will start. Click Next.



Step 4

Accept the default radio button: "Automatically select the certificate store based on the type of certificate." Click Next.



Step 5

Click Finish to complete the DODROOT certificate import

Step 6

Click Yes to add the certificate to the Root Store.



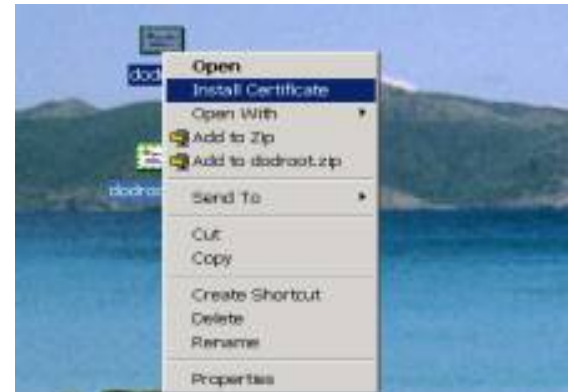
Step 7

The Certificate Import Wizard should display this message stating the import was successful. Click OK.



Step 8

Right click DODROOTMED.P7B and choose Install Certificate. NOTE: If you have WIN98 or WINNT, double-click on the certificate.



Step 9

The Certificate Import Wizard will start. Click Next.



Step 10

Accept the default radio button: "Automatically select the certificate store based on the type of certificate." Click Next.



Step 11

Click Finish to complete the DODROOTMED certificate import.

Step 12

Click Yes to add the certificate to the Root Store.



Step 13

The Certificate Import Wizard should display this message stating the import was successful. Click OK.



Step 14

You have successfully installed the certificates.